

## Problem Statement

How might we help tourists, staff, and security by improving the visiting experience, cleanliness, and safety at heritage sites? Current issues include inexperienced guides, careless visitors, and improper management. By offering clear information through QR codes linked to a dedicated website, tourists can access accurate details about historical places and enjoy a smoother visit. This approach enhances facilities and guidance without forcing staff layoffs or imposing changes on workers or management.

## Project Team



THE HERITEDGE

## Team Members

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## Solution

The app provides clear and easy-to-understand information about historical sites in a language that visitors feel most comfortable with, helping them learn more effectively during their visit. Users can also enter their name and the date of their visit, creating a simple digital record or memory log. Along with information, the app can be used for basic navigation, guiding visitors through the site and helping them locate important points of interest. To support better maintenance, visitors can report garbage, damaged areas, or poorly maintained sections directly through the app. These reports can be sent to the authorities responsible for upkeep, allowing faster response and improved site management. The platform aims to enhance the visitor experience, encourage responsible tourism, and help preserve historical places by involving the public in their care and cleanliness.

